

BMW Club Oxford Section

Sat Nav – Experts User Group

Saturday 29th April 2017

What is it.....

The aim of the meeting was to set up a Satnav Expert User Group (EUG) that can help BMW Club Oxford Section Members to use their navigation devices more effectively. The meeting was held at North Oxford Garage (NOG) to take advantage of the involvement of the BMW Dealership who supply the devices and also resolve problems their customers have in using them. 11 people attended with a further 2 unable to attend so we have a full complement of people happy and willing to help.



Terms of Reference:

- Act as a conduit – put members in touch with people who can resolve their problems
- Training – provide materials and hands-on sessions
- Problem identification – collate problems encountered by users and identify common themes
- Share knowledge – increase understanding by making use of the pooled knowledge of users
- Repository – central store of fixes and tips for satnavs
- Increase understanding within and beyond the EUG
- Show and tell – hands-on sessions demonstrating how to use satnavs
- Lobbying – passing on suggestion for improvement to producers and vendors
- Advice – help with user problems



Scope

The EUG cannot be expected to handle all possible devices and operating systems. Given the involvement of the BMW Club and Dealers, the EUG should primarily cover devices sold by BMW:

- BMW NAV V and NAV VI (manufactured by Garmin)
- Desktop operating systems MAC and Windows (for utilities supplied by BMW or Garmin)
- Sat nav communication with BMW Bluetooth enabled helmets

Other useful knowledge about other devices might be accumulated by the EUG and shared where feasible.

Actions

Dave Tomlinson has agreed to set up a member survey, to establish priorities amongst the members with a view to setting up a few hands-on workshops to disseminate knowledge and information.

Your views are important, please complete the survey when it appears!

